













ZARA – key metrics

2 shows in Halifax, 2 shows in London

Live Audiences:

The Piece Hall, 19 April: 1584
The Piece Hall, 20 April: 1753
GMH Park, 10 May: 807
GMH Park, 11 May: 856

Livestream Audiences*

Saturday 20 April: 912 Actual (+228 Estimated)
Saturday 11 May: 690 Actual (+173 Estimated)



^{*} Actual based on unique views. Conservative estimate added based on at least a quarter of all views being watch by two people.



The dramatic premise

- Question.
- What happens when a young disabled woman discovers she is going to have a baby?
- Answer.
- The social services framework questions her capabilities to be a mother. The odds are stacked against her keeping her baby and starting her family.

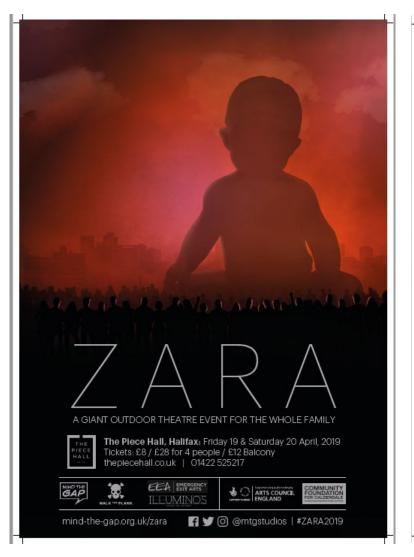


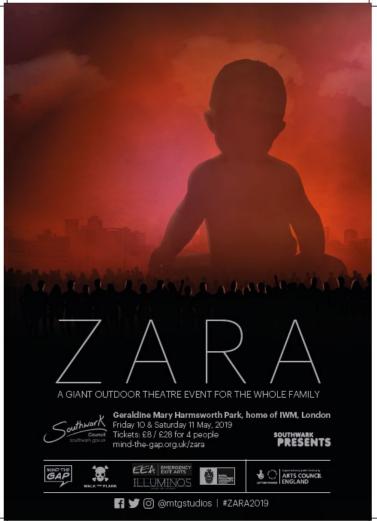












Visual considerations:

High impact, filmic feel was deliberately positioned to look and feel like a mainstream production. Design cues from blockbuster films.

Eye-catching visuals – visually arresting

Easy to read titles but with a cool aesthetic

Positioned as a **family event** with no mention of learning disabilities

Front-end mainstream audience feel with call to action directed to booking website

Not patronising in tone.

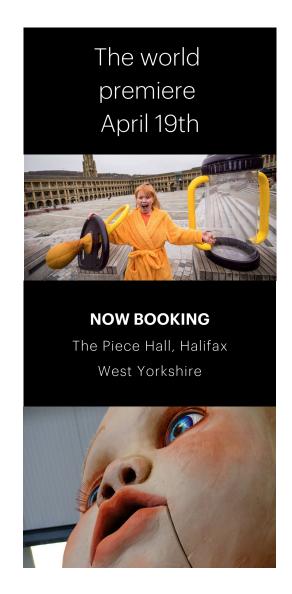
Marketing strategy

We both wanted to bring a niche but pressing issue, relevant to the learning-disabled community, to as wide an audience as possible.

The show was designed to be entertaining and engaging – **but with an important provocative message.** It was important that this was taken beyond the LD community to as wide an audience as possible.

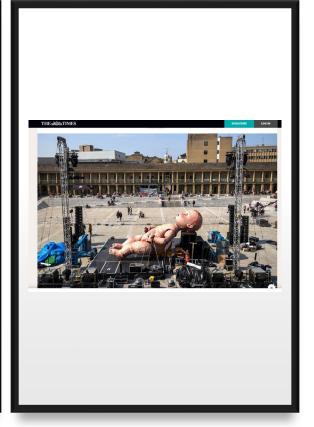
The marketing was designed to be accessible, cool and contemporary.

The learning-disabled messages came out through digital marketing (FB, Twitter, Insta), tv and radio interviews — and also, in the final week, through national and international press.



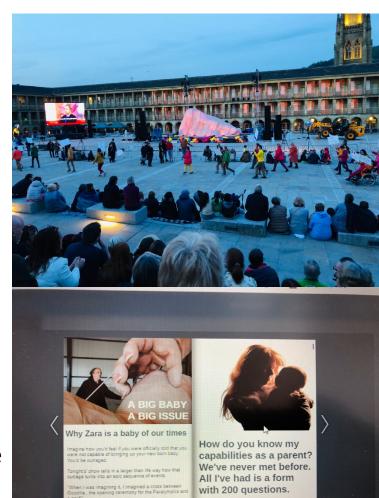






An accessible audience experience – from point of arrival to finish

- Disabled audience met by members of MTG's learning disabled team and asked about their access needs for the evening and where they wanted to sit. No separate disabled area.
- This was communicated to them in advance of their arrival.
- BSL interpretation and captioning.
- Both Halifax and London shows also livestreamed in a collaboration with Pilot to enable access to those unable to physically attend the show.
- Phone downloadable programme







Moving, thought provoking, ambitious, creatively magnificent and done at huge scale: world premiere of #ZARA2019 at @ThePieceHall in Halifax tonight. Brilliant #ACEsupported collaboration from @walktheplank and @MtGstudios (the baby in the photo is as tall as a double decker bus)



10:34 PM - 19 Apr 2019

22 Retweets 103 Likes

Learnings

- Aim for as wide an audience as possible right at the start then target your marketing to individual groups and sectors.
- People with disabilities or mobility needs don't want to be patronised just make it easier for them to be part of whatever you have on offer
- Marketing can be accessible and cool at the same time
- Ensure that accessibility is not just tokenistic. Follow it all the way through from marketing to the actual event or experience.
- The best people to understand accessibility are those who are challenged by it. Get them to road test your communications and your event. They're your key stakeholder.
- See accessibility as a long-term part of all your events, not just for specific gigs.

Accessible Marketing Facilitated discussion and workshop

1. How accessible is your website?



Resources for website accessibility

- Demystifying Access, A guide for producers and performance makers: how to create better access for audiences to the performing arts – by Unlimited with the support of Nickie Miles-Wildin (outdoor artist) p.26 onwards
- An Accessible Marketing Guide, by Culturehive
- ISAN Access Toolkit: Making outdoor arts accessible for all, by Outdoor Arts UK and Attitude is Everything
- Top tips for accessible marketing, by Jo Verrent, Unlimited

2. Creating an Easy Read



Example of an Easy Read

WIRED



George Williams is 26 years old.



George has a learning disability.



George loves to dance.

He has been dancing with Flex Dance based in Durham for 5 years.



George worked with a choreographer called Tess to make the dance.



Tess works for a company called TIN Arts.



WIRED is about George's bedroom and all of the electrical things he has in it.

WIRED will be performed across England throughout 2018.

Easy Read- step by step

- →1st page: show title, info, who's in it, venue/space and trigger warnings
- →2nd page: characters
- →3rd page: general plot, story (not over revealing)
- →4th page: access contact if there is one, how to find them, phone number etc

Top tips:

- Short sentences
- Image on Left/ Writing on right
- Image represents text.

3. Creating an Audio brochure

